

3.4. Confidence

The results showed that the overall value was at a high level. Employees showed sincerity, sincerity, honesty in service. Makes you feel confident Employees provide information and explain how to use the 4G LTE service. Can provide information about other products and services. Give you accurate and clear.

3.5. Caring

The results showed that the overall picture was at a high level. Employees are interested in listening to the problems of their customers and offering solutions to their problems. And can respond to customer problems or recommendations. Impressive, pleasant reception from staff.

4. Suggestions from the Study

Based on the study of the quality of service provided by True Corporation, True Corporation Plc. True Shop has a systematic location within the service center. This makes it easy to use. Reliability The staff of the True Shop Can help solve the problem of using the service and ensure that you care. When you need help, the center's staff is happy to help you and your service center staff. Take into account the individual service. With interest and sincerity in solving the problem for you, the influence on the satisfaction of the service of True Shop, True Corporation Public Company Limited may result in the study of the answer. Only some Therefore, we recommend the following for those who want to study:Tangible Service Center True Shop has a systematic location within the service center. This makes it easy to use.On the reliability side, the staff of the True Shop. Can help solve the problems that arise in using the service and to ensure you.

In response to the needs of employees, they are interested in listening to the problems of the users and offering solutions to their problems.

Care When you need help, our call center staff are happy to help you and your call center staff. Take into account the individual service. We are interested and sincere in solving problems for you.

5. Suggestions for the Next Study.

For this study, the data were collected by questionnaires from the sample. The study should seek more qualitative information on all levels of staff to provide a more comprehensive analysis of the outcomes of quality of life.

6. References

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