

The overall picture of the opinions on consumer services satisfaction of Thai tutors' provider center were at high level consisted of consumer satisfied with the knowledgeable tutors at Thai tutors' provider center, communicate to Thai tutors' provider center conveniently, and there is a clear agreement with comprehensive services.

5. Suggestion

The recommendations from the study results as follows:

- Thai tutors' provider center should develop communication channels in order for customer to contact at any time, increase communication channel, such as line and Facebook applications, etc., and provide counsel to customer after service hours.
- Thai tutors' provider center should emphasize on providing accurate and clearly information to customers.
- Thai tutors' provider center should provide services contract accurately.
- Thai tutors' provider center should provide appropriate personnel and ready to work.
- Thai tutors' provider center should provide personnel services development, to serve customer with good impression and confidence, willing to provide services with enthusiasm.
- Thai tutors' provider center should provide flexible service programs, ready to change program according to customer requirements.

6. Suggestions for the Future Study

Should study customer requirement of using quality services tutors and to be a guideline to develop the services in order to receive better quality services from the tutors' provider.

7. References

- [1] Kaittikun Jiragarlvasan. (2555 B.E.). Factors affecting services: case study of provincial waterworks Authority in Pathumtani province. Independent study. Master of Business Administration, Rajamangala University of Technology Thanyaburi.
- [2] Pantira Vatcharagarn. (2556 B.E.). Retails and wholesalers of Talad Thai in Patumthani province' satisfaction of life insurance agent of Bangkok Life Insurance public company. Independent Study, Master of Business Administration, North Bangkok University.
- [3] Pavisa Sirijampa. (2559 B.E.). Parents satisfaction on choosing tutor school in Bang Lamung District, Chol buri Province. Accounting department, Burapha University.
- [4] Ranuntorn Polchart. (2552 B.E.). Service Quality of Chevi Communication company, Independent study, Master of Business Administration, Kasetsart University.
- [5] Vichien Katesing. (2543 B.E.). Research operation, 4th edition, Jaroenpol, Bangkok.
- [6] Sunanta Pinsuwan. (2554 B.E.). Factors of salesperson' qualification affecting working woman beauty services consultant satisfaction in Bangkok area, case study of Payo cosmetics, Independent study, Bangkok University.
- [7] Suvatchien Sangcharoen. (2558 B.E.). Consumer satisfaction of quality services of Jamnong Accounting services. Independent study, Chiang Mai University.
- [8] Apivut Tangjitgaroon. (2555 B.E.). Service quality affecting consumer satisfaction and selection of Internet services in Bangkok. Independent study, Master of Business Administration, Bangkok University.
- [9] Parasuraman, Zeithesel and Berry. (1986). A multiple item scale for measuring customer perceptions of service quality. Marketing Science Institute.